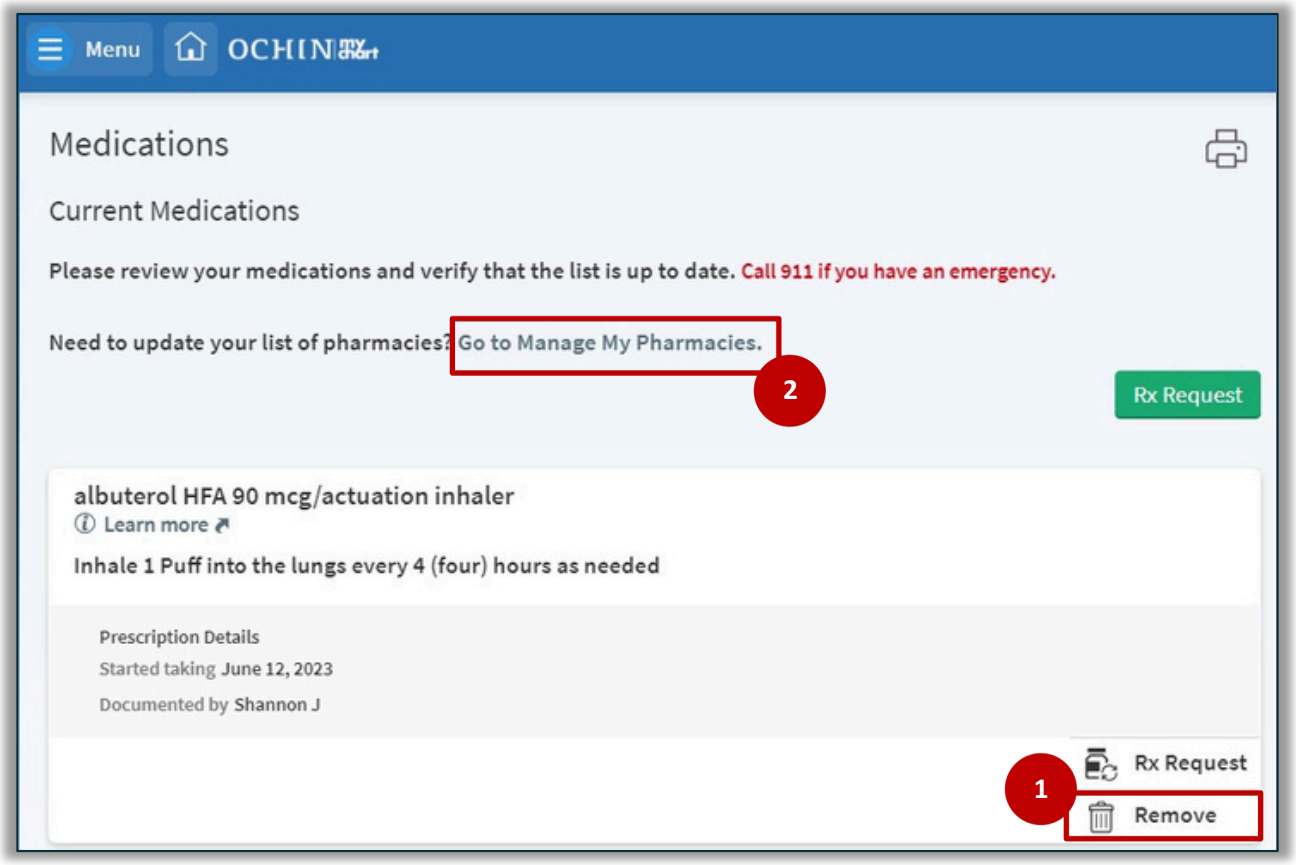
# MyChart Medications Guide

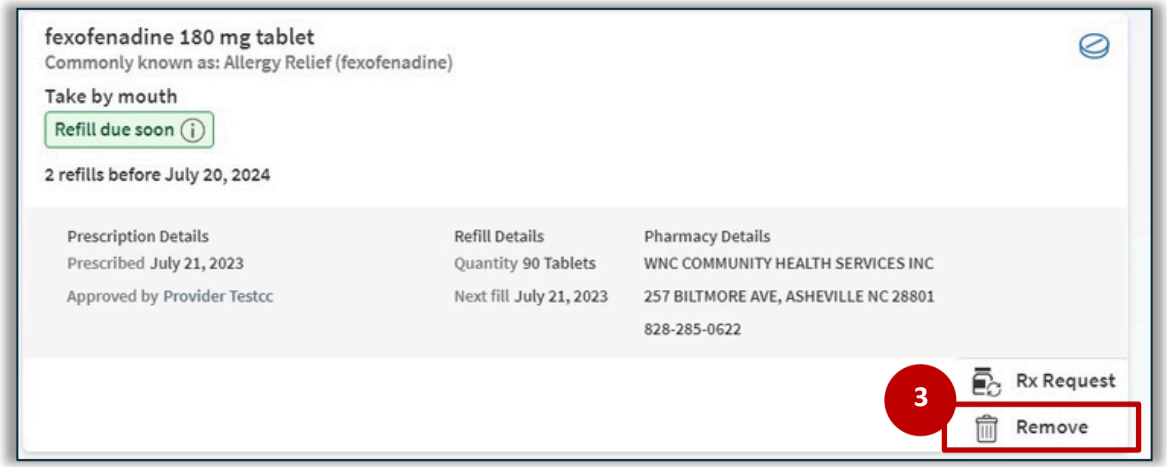
From the Medications activity the details for each medication are displayed, including the prescribed dosage, instructions, and the physician who prescribed the medication.

Keep the provider updated about changes to medications and pharmacies:

1. If no longer taking the medication, click **Remove.**
2. To update the preferred pharmacies, click **Go to Manage my Pharmacies.**

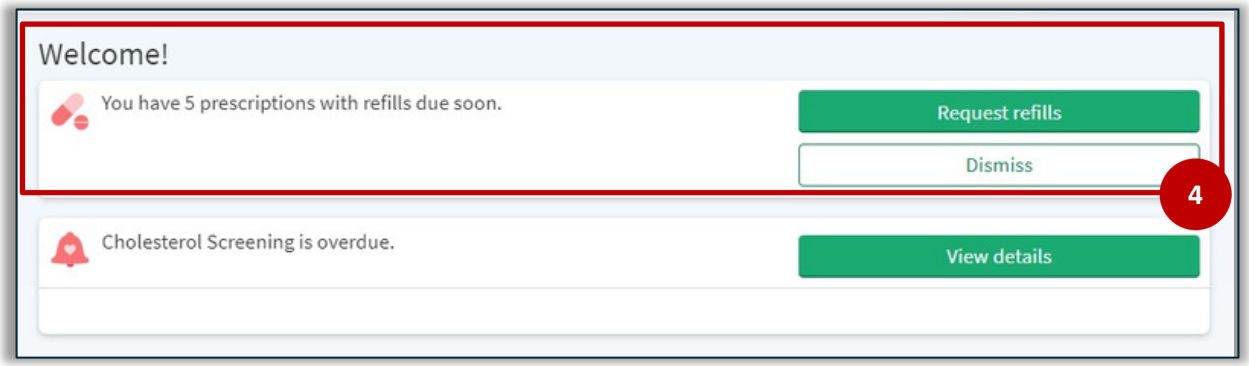



3. If a refill is needed on a medication, click **Rx Request** (it is only possible to request refills on prescriptions that were placed by the provider at the clinic).



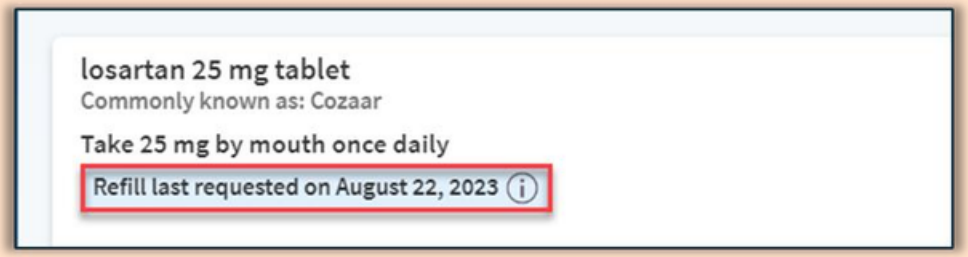

© 2024 OCHIN. *This material contains confidential and copyrighted information of Epic Systems Corporation.*

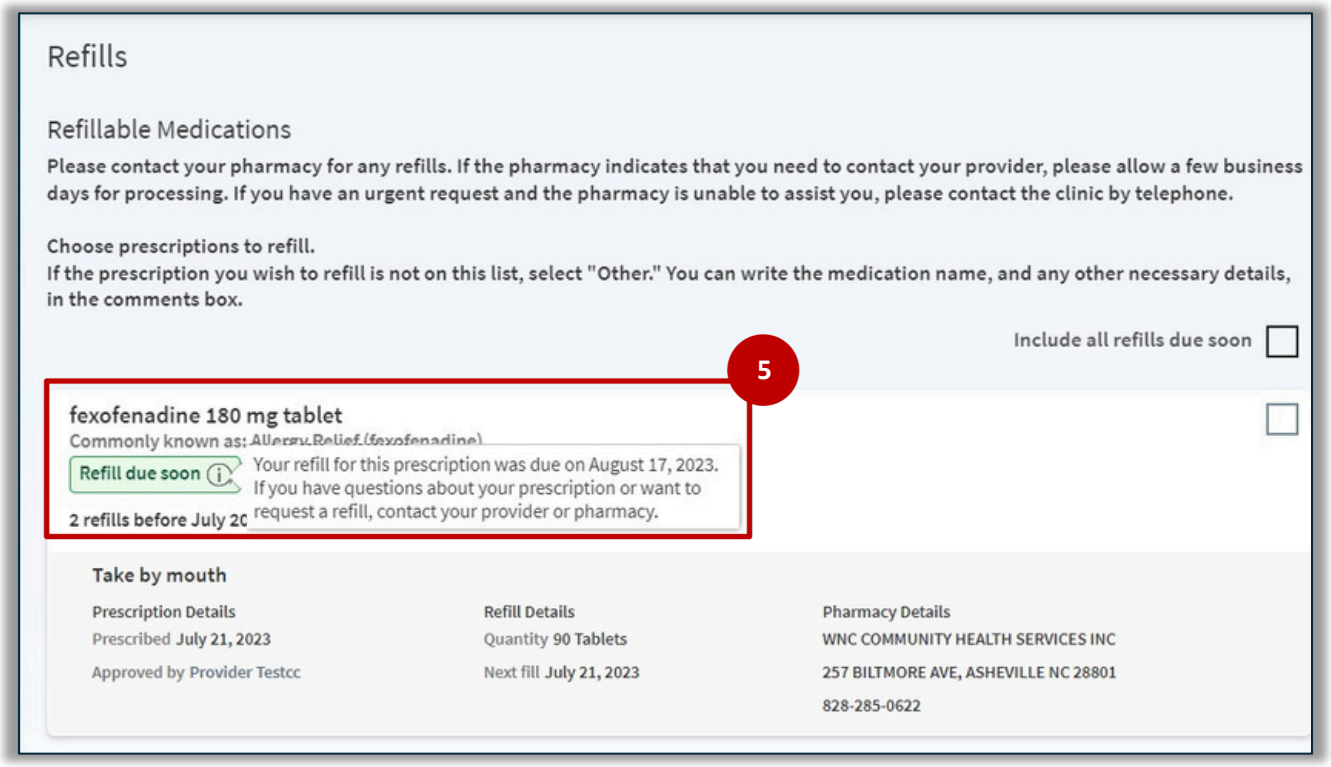
4. In addition, when first logging into MyChart, a health card reminder for patients to refill their medications displays. The card takes patients directly to the refill workflow, with all refills due soon selected automatically.




5. Each medication that has a refill due soon has its own badge with the expected refill date in the tooltip.

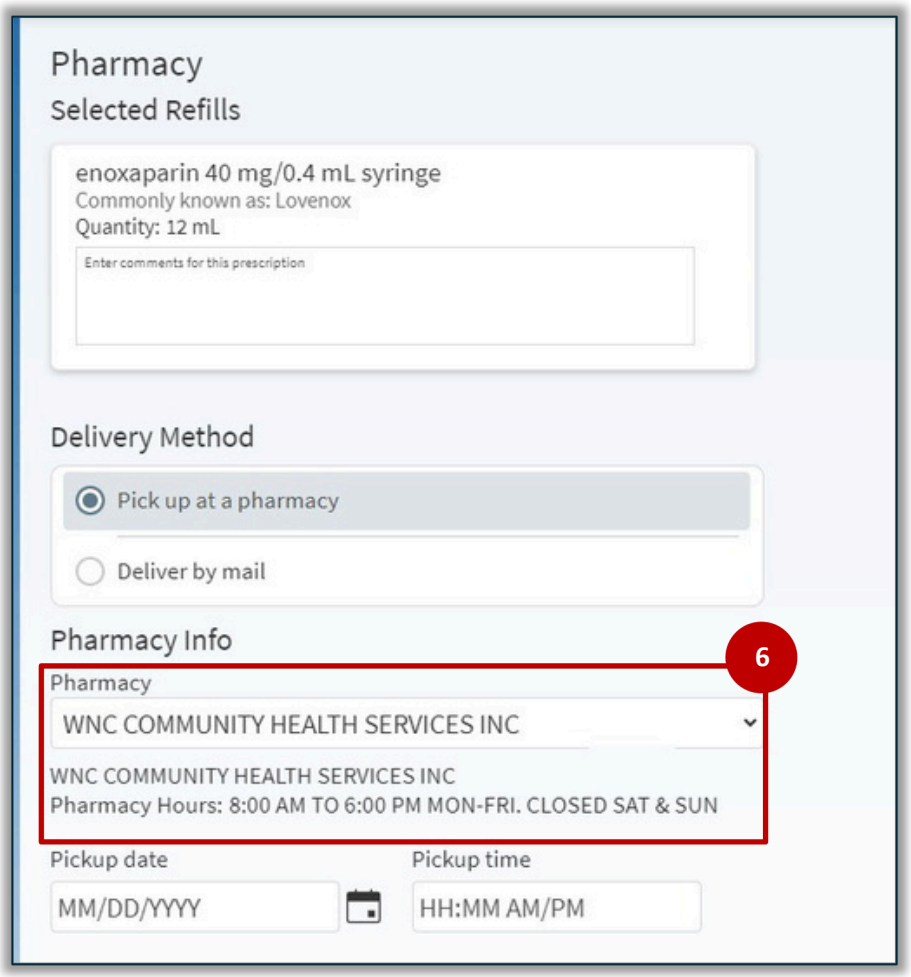
Refill requests in MyChart have a 48-hour wait time before patients can submit a duplicate request.



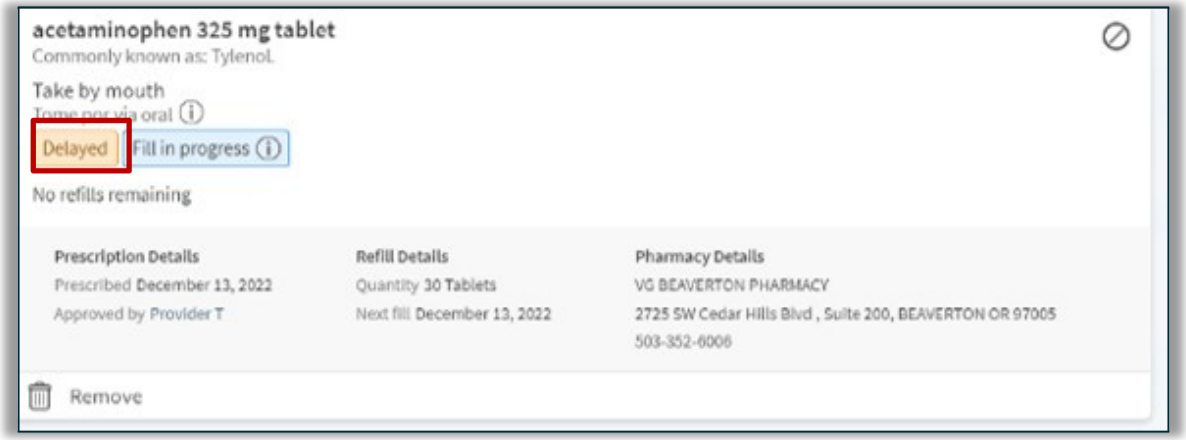

© 2024 OCHIN. *This material contains confidential and copyrighted information of Epic Systems Corporation.*

6. Pharmacy hours appear in the Prescriptions Ready for Pickup section of the Medications page.



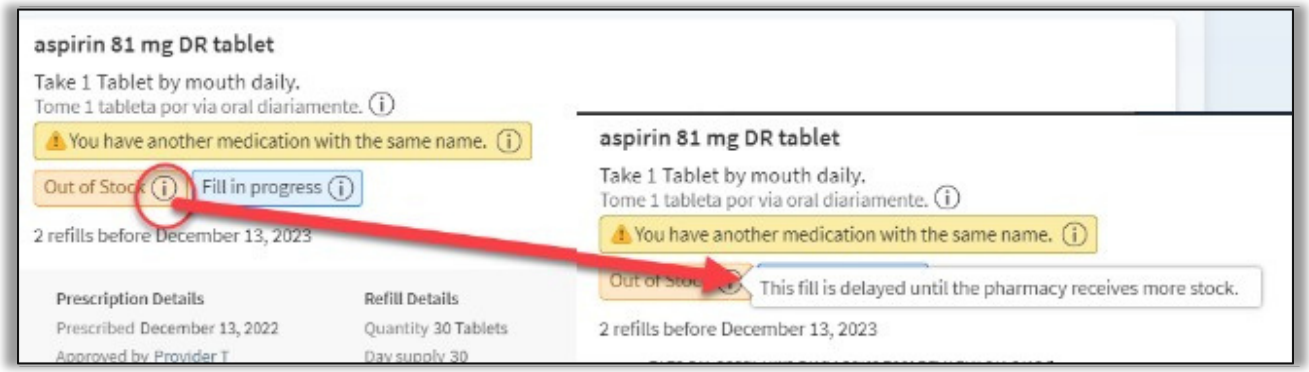

Ifrequesting a refill and the pharmacy is not able to process the request, patients may see flags entered on the request.

- **Delayed** – When Pharmacy staff uses the Prescription Delayed notification the system automatically adds a Prescription Delayed Flag and patients see it on the prescription in MyChart. This also Includes sending an email notification.

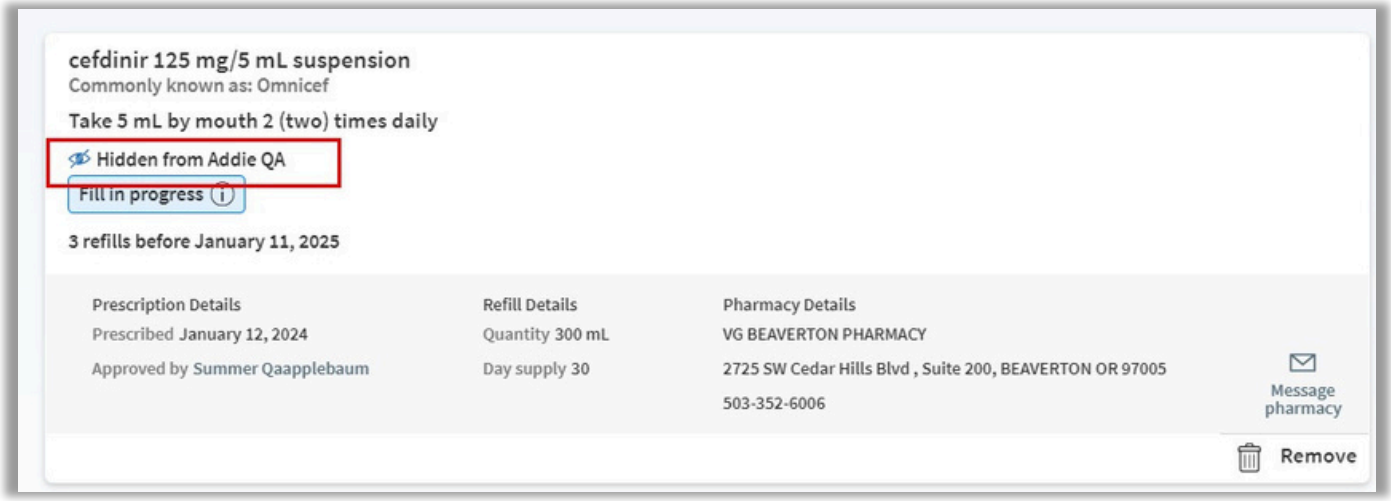



© 2024 OCHIN. *This material contains confidential and copyrighted information of Epic Systems Corporation.*

- **Out of Stock** – When the pharmacy does not have enough stock to fill the prescription, an automatic notification is sent to patients to let them know the medication is out of stock. There is also an information icon available to select to see more information.




- All medications appear on the **MyChart Medications** page and **MyChart AVS Report** for the patient in their MyChart account (even if the medication is set to hidden for proxies). If the medication is set to be hidden for the proxy, then a "Hidden From..." indicator appears in the medication card.




© 2024 OCHIN. *This material contains confidential and copyrighted information of Epic Systems Corporation.*